

UK RETURNS

We hope you're happy with your purchase, but if you need to return something, you're welcome to do so within **30 days** for an exchange or refund.

1. Start by visiting **2tall.com/returns** for full instructions.
2. If you need a FREE tracked returns label you can use the link above.
3. Write the details of your exchange or refund in the box below.
4. Repack your item(s) along with this return note.
5. Drop it off at your local Post Office. Ask for a proof of posting.

I'd like an exchange refund (you can tick both)

To help us better understand the reason for your return, please tell us why you're returning an item. If you need more space, please feel free to attach another page.

Most Post Offices can print your return label for you when you show them the QR code on your return confirmation email, or you can print it yourself.

Remember to remove the original shipping label, or your parcel may get sent back to you!

Your refund will be credited to the credit/debit card or PayPal account you originally used. Once we receive your return, you can normally expect the exchange/refund within 3-5 working days, but please allow up to 14 days at busy times. We'll send you an email to notify you once it's done.

If you've got any queries, please check **2tall.com/returns** for full instructions, and answers to common questions.

INTERNATIONAL RETURNS

We hope you're happy with your purchase, but if you need to return something, you're welcome to do so within **30 days** for an exchange or refund.

1. Start by visiting **2tall.com/returns** for full instructions.
2. Enter your details into the ReBOUND returns portal to get started.
3. Complete the details of your return and print your label.
4. Repack your item(s) along with any paperwork.
5. Take it to your chosen drop-off point. Ask for a proof of posting.

Remember to remove the original shipping label, or your parcel may get sent back to you!

If you are required to complete a customs declaration for your parcel, please ensure you tick the box for a mail order returns and NOT sale, as otherwise we will be charged fees for importing the goods, which will be deducted from any refund.

International returns will usually take around a week to reach your in-country consolidation point where you'll be notified. Returns are then forwarded to our UK warehouse in around 10-14 working days.

Your refund will be credited to the credit/debit card or PayPal account you originally used. Once we receive your return, you can normally expect the exchange/refund within 3-5 working days, but please allow up to 14 days at busy times. We'll send you an email to notify you once it's done.

If you've got any queries, please check **2tall.com/returns** for full instructions, and answers to common questions.

YOUR ORDER NUMBER